

Community Action Opportunities

We are a catalyst for individual, family and community change. We help hundreds of people each year to transform their lives. As a Community Action Agency, founded in 1964 by the Economic Opportunity Act, we work with citizens who live on limited incomes, elected public officials and private sector representatives to confront and solve the problems that cause poverty.

How to Contribute

Community Action Opportunities relies on and welcomes community support for financial contributions, additional resources, volunteer service and collaborations and partnerships. Contact us for additional information. We look forward to meeting you!

How to Apply

Contact us for more information on curriculum, cost, training dates and locations near you. There is a one-time cost for 90 hours of training, development and review of your portfolio and to score your exam.

Community Action Opportunities

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North Carolina Family Support Credential Training Program



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HELPING PEOPLE. CHANGING LIVES.

North Carolina Family Support Credential

For too long family support services have been available only when families are in crisis. The services are frequently fragmented, problem specific, crisis driven - ineffective in helping families achieve long lasting self reliance.

This “services approach” rarely works. There is widespread consensus among families, workers and policymakers that what does work is a “family support approach” that helps families learn how to rely on their strengths and resources.

What is the Family Support Credential program

This training program presents frontline workers, family members and supervisors from a wide range of social, nonprofit and government agencies with:

- A proven approach that focuses on the family's strengths
- Skills and knowledge to help families become self reliant
- An atmosphere of mutual respect that promotes collaborations among community organizations that often serve the same families

What graduates are saying

Participants report that their experience with the program challenged and revised their knowledge and assumptions about family empowerment and how they help families.

- “I learned that working together with other people for the same goals helps families achieve their own goals easier. It taught me a new way of thinking.”
- “Developing plans for families requires as much input from them as from me.”
- “Now I'm looking for strengths. Last year, I never thought about how important that step is when working with families.”
- “I'm more patient and communicate better with families. I look at situations differently now.”



How you can earn this credential

Cornell University developed this nationally recognized Family Support Credential training program and Duke University issues the NC credential.

- Training Participate in 90 hours of classroom training over seven months
- Portfolio Document your knowledge and skills with the guidance of an advisor
- State Exam Pass a credentialing exam & submit your completed portfolio